

# St Nicholas Catholic High School

School Closure

## Frequently Asked Questions



Updated – 15<sup>th</sup> January

- **What is happening with Parents' Evenings during school closure?**

We will be continuing with our consultation evenings usual 'virtual' appointments. Your child's Year Leader will write to you in advance of the evening with details of how to make appointments. Details will also be given in Mr Woods' weekly e-briefings to parents and carers.

- **When will further information be available regarding GCSE and A-Levels?**

Following the anticipated consultation, we await further guidance from Ofqual as to the nature of any school based assessment that may be used to inform 'teacher-assessed grades'. Updates have been given to Yr 11 and 13 families and details are on our website.

- **How many hours remote learning should my child be doing each day?**

The Government has asked schools to ensure that the remote education provided is equivalent in length to the core teaching pupils would receive in school and includes both recorded or live direct teaching time, and time for pupils to complete tasks and assignments independently. For secondary schools this should be 5 hours a day as a minimum.

- **What should I do if I've forgotten my password or can't logon?**

If a parent, carer or student forgets their password for Office or Ruler they should send an email to: [admin@st-nicholas.cheshire.sch.uk](mailto:admin@st-nicholas.cheshire.sch.uk) requesting a password reset. Our Technician will be monitoring this inbox on a daily basis and will respond as soon as possible. If the password reset is requested by a parent or carer then they need to include the student's username in the request.